

Here are some of our top tips, updates, and announcements from May.



Phone lines now open from 7am AEST

We've been listening to your feedback and understand that early mornings are crucial when you need assistance.

We're thrilled to announce that our phone lines will now be open from 7am – 3:30pm AEST on weekdays for schools and suppliers, and 7am-12pm AEST on weekdays for parents.

Give us a call on 1300 590 044 or <u>fill in this online contact form</u> and our experienced customer support team will be happy to help!

Remember, there's a separate phone line for parents –they can call us on 1300 361 769 when they need assistance.



Flexischools referral program

Has Flexischools helped you save time and streamline your school services? Now, you can spread the word and refer us to your friends and family at other schools and suppliers across Australia.

Throughout June, we'll give you a \$250 voucher for every successful referral you make. Plus, anyone that you refer will be eligible for our Introductory Fee Offer during Term 3. It's our way of saying thank you!

How does it work?

1. Refer Flexischools to a friend <u>here</u>.

2. Once you submit the form, we'll email the person you've referred some information about Flexischools and how their school or supplier can get started.

3. If your referral decides to use Flexischools, we'll give you a \$250 voucher.

Refer Flexischools to a friend here



Our Flexischools team is visiting your schools!

This month, the Flexischools team kicked off our 'School Excursions' program, which will see all of our Flexischoolers spend a day at some of your schools during Term 2.

Our team is absolutely loving the chance to learn from you, about the things you love, and would love to see, in Flexischools.

A big thank you to the schools that have already hosted some of our team. If you'd like to have the Flexischools team in your school this term, please get in touch!





🔆 Flexi tip of the month

Wondering what you can do in the Flexischools Supplier Portal?

The Supplier Portal is not just where you can manage canteen orders! There are a range of functionalities available to you:

- **Uniform shop:** Easily manage sales of your school's uniform and supplies by loading your uniform shop catalogue onto Flexischools.
- **Events:** Make your next school event or fundraiser a breeze by taking payments and bookings online with Flexischools.
- **Communications:** Stay connected to your parent community through the Flexischools Supplier Portal. Send newsletters, reminders for lunch orders, updates on special events, and more.



You can now build the above services yourself in your Supplier Portal!

The Communications functionality is free for all Flexischools schools and suppliers to use.

Uniform Shop, and Events are free for you to set up, and have no parent order fee. Your normal transaction fee applies.

Remember though, if you need help, our customer support team is here for you. You can <u>contact them here</u> or call 1300 590 044 between 7am-3:30pm AEST on weekdays.



- **21 June, 12 July:** *2023 State of Origin:* If you're a NSW or QLD-based school, you could hold a fun special food day with blue or maroon-coloured doughnuts!
- June: Winter Warmer Day: Winter is a great time to launch new menu items including lasagne and warming soups like pumpkin, chicken and corn, and minestrone. Serve with a crusty bread roll for a tasty lunchtime meal!
- 19 25 August: Book Week: Spruce up your menu by naming meals after well-known children's books. Some examples include Harry Potterthemed potions (smoothies or juices), Snow White's magic apple (red apples), and Cloudy with a Chance of Meatballs meal (spaghetti and meatballs).





School of the month



Our Lady Help of Christians Primary School, Lismore

One of our Customer Success Managers, Col, recently headed to Our Lady Help of Christians Primary School Lismore to donate a printer.

Our Lady Help of Christians Primary School lost their entire school in the devastating February floods last year.

Upon arriving Col found out that their school had been relocated to a different site in Lismore and were working well with the new space that they have been provided.

Whilst Col was visiting installing the new printer he was able to witness a very busy, well managed office where the staff worked well as a team.

We're donating \$100 to Our Lady Help of Christians Primary School as a small contribution as they rebuild their school.

Provide the second seco



May Staff Member of the Month:

Katherine Priestman

Volunteer at Camboon Primary School, WA

Canteen Manager Lisa Purcell told us "Katherine has helped me continuously and tirelessly throughout every special menu and Fridays! I honestly don't know what I would do without her."

We'll send Katherine a \$50 voucher as a small token of appreciation for all her hard work.

Nominate an outstanding staff member or volunteer here

If you nominated someone previously, they'll be considered for next month so there's no need to re-nominate them!

💛 Flexi Community

Friends of Flexischools Facebook Group

It's a place for service managers, schools, and P&Cs to share tips, ask questions and hear more about the latest Flexischools features!



Join the group here

Flexischools social media pages







Our Flexischools team recently attended the Healthy Kids Expo in ACT and had a wonderful time. During the expo, we held a competition where schools could go in the draw to win a \$200 voucher.

Congratulations to Neville Bonner Primary School who is the lucky winner!

Carolin Buljan from Neville Bonner Primary School canteen

Come and say hello to our friendly Flexischools team if you're attending these expos in the coming months. We'd love to see you there!

Healthy Kids Expo - NSW

Tuesday 6 June 2023

9am-3pm

Rosehill Gardens Racecourse, Rosehill, NSW

School Business Managers' Association Queensland State Conference

14-17 August 2023

Gold Coast Conference and Exhibition Centre, Gold Coast, QLD

Association of School Business Administrators National Conference

24-27 September 2023

Melbourne Convention Exhibition Centre, Melbourne, VIC



If others in your organisation want to receive our monthly supplier newsletter, they can sign up via the link below.

Sign up for our FlexiFeed Newsletter here





Social media resources

We've put together some free resources you can post on your school's social media channels to help guide your parents to start using Flexischools!

Social media resources

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Calendar

Print out the calendar for your state or territory, and stick it inside your school office, canteen, or uniform shop to keep track of holidays, celebrations and more!

2023 Calendar of events

If you have any questions, please <u>visit our FAQs here</u> or contact our friendly Customer Support Team on **1300 590 044**, open weekdays from **7am – 3:30pm (AEST)**.

From the Flexischools Team